





+ 150 000 clients 18 million visits

26 million interventions

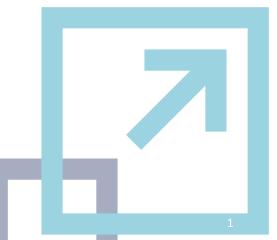
6000 care professionals

3000 staff



24/7 service center for social alarms

50 000 connections



Case: service center social care alarms 1/ Alarm handling 2/ Challenges Home/residental care DATAPROTOCOL Trunc DATAPROTOCOL Telecomprovider DATAPROTOCOL Cative alarming: 80% contactbased technology (80%) (80%)

(80%) 屰 Ъ́ DATAPROTOCOL GSM/4G (15%) \times IP (5%)

> nurse call systems not fit for social alarming

PlatformUptake.eu



24/7 Care center - back-up







Contact: Bart.degryse@wgkwvl.be